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BLAGOJ NAUMOV

WRITER


Luxembourg


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ABOUT ME

An experienced writer with a strong foundation in communication, analytical thinking, and customer-focused service. Demonstrates exceptional ability to craft clear, engaging content through managing client relations, coordinating teams, and delivering effective communication. Skilled in developing compelling narratives, and producing well-structured reports and documentation. Well-equipped to contribute creative and precise writing skills to support organizational goals and content development.

SKILLS



LANGUAGES



EXTRA-CURRICULAR ACTIVITIES

LAMDA ACTING GRADES 6-8 | DISTINCTION
LAMDA
Sep 2018 - Sep 2020

- Passed multiple exams with the highest level available (distinction), showcases commitment to craft and projects I am passionate about.

VICE-PRESIDENT
Impact Wombats
Sep 2019 - Aug 2022
/ Luxembourg

- An organisation aimed at promoting social entrepreneurship within young adults and students.
- Led weekly meetings, and organised events with key speakers and competitions between applicants.

ACHIEVEMENTS

4TH PLACE U16
LUXEMBOURG CHESS CHAMPIONSHIP
FIDE /
Jun 2016

EDINBURGH FRINGE
FESTIVAL ORIGINAL PLAY WRITER
Aug 2022

WORK EXPERIENCE

SPONGE MATES
Feb 2025 - Aug 2025
Gold Coast, Australia

- OPERATIONS SUPERVISOR, CLIENT RELATIONS AND SCHEDULING
- Conducted daily huddles and shift handoffs to align teams on priorities, issues, and performance targets, emphasizing clear and concise communication.
 - Managed client communication, resolving escalations and maintaining high satisfaction through proactive relationship management.
 - Developed reporting and documentation to track team performance and client feedback.
 - Created, adjusted, and optimized schedules to balance coverage, labor costs, and service-level agreements, showcasing organizational and planning skills.
 - Facilitated training and coaching sessions to improve team service delivery.

BOUCHERIE
Sep 2023 - Aug 2024
New York, USA

- MAITRE D'I WAITER
- Managed reservation systems and walk-ins to optimize seating, turnover, and guest experience, demonstrating attention to detail.
 - Coordinated with kitchen and bar staff to ensure timely, accurate order delivery and pacing, emphasizing effective communication.
 - Presented menus, explained specials, and offered informed recommendations based on guest preferences, showcasing verbal skills.

PIOMBO
Apr 2023 - May 2023
New York, USA

- PROMOTIONAL MODEL
- Engaged consumers with brand storytelling, key product benefits, and promotional messaging.
 - Captured content and photos for post-event reporting, social media, and client recaps, emphasizing visual and written content creation.
 - Arrived punctually and adapted quickly to changing event conditions, showcasing flexibility and adaptability.

ST GEORGE'S SCHOOL OF LUXEMBOURG
Sep 2020 - Aug 2021
Hamm, Luxembourg

- ASSISTANT DRAMA TEACHER // AFTER-SCHOOL CARE ASSISTANT
- Assisted lead drama teacher with planning and delivering engaging drama lessons and activities.
 - Supervised students during rehearsals and transitions, ensuring safety and positive behavior, emphasizing clear instructions.
 - Supported students in learning lines, blocking, and character development, showcasing storytelling and instructional skills, as well as leading capabilities.
 - Prepared and organized props, costumes, and materials, demonstrating attention to detail.
 - Provided individual encouragement and differentiated support, highlighting leadership and effective communication.

GRADBA PROMET
Jan 2018 - Dec 2018
Kavadarci, North Macedonia

- WAREHOUSE LOGISTICS//ADMINISTRATIVE ASSISTANT
- Communicated with carriers, suppliers, and customers to schedule pickups and deliveries, demonstrating clear communication.
 - Processed customer orders, generated reports, and prioritized workflow, emphasizing organization and attention to detail.
 - Supported warehouse staff with administrative tasks, including data entry and scheduling, showcasing efficiency and accuracy, including extensive use of Excel.

EDUCATION

UNIVERSITEIT VON AMSTERDAM
2025
The Netherlands

- MASTER OF ARTS (MA) - PHILOSOPHY
- Further developed writing, reasoning, research, and analytical skills.
- Thesis written on a philosophical analysis of Generative AI Art.

THE OPEN UNIVERSITY
2024
United Kingdom

- BACHELOR OF ARTS (B.A.) - PHILOSOPHY AND ENGLISH LITERATURE
- Graduated with First-Class Honours, developing analytical and critical thinking skills essential for writng, journalism, and storytelling. Coursework involved research, writing, and discourse analysis, directly applicable to content development and editorial tasks.

THE LEE STRASBERG THEATRE AND FILM INSTITUTE
2023
New York

- ASSOCIATE IN ARTS (A.A.) - ACTING
- Gained performance and script analysis skills, emphasising creative expression and storytelling techniques relevant to writing and development.

ST. GEORGES INTERNATIONAL SCHOOL OF LUXEMBOURG
2020
Luxembourg

- HIGH SCHOOL DIPLOMA (GCSES AND A LEVELS)
- Built a foundation in communication and literature, fostering critical thinking and writing skills applicable to content creation and editorial work.
- Development of strong work ethic and responsibility, as demonstrated through the achievement of all highest possible grades, and the highest of class.